

LIMITED LIFETIME WARRANTY

MODEL CF / Sentinel 2100 Degree Chimney



Selkirk Corporation, (“Selkirk”, “we”, “us”, “our”) warrants Model CF Sentinel products to be free from defects in material and workmanship. For products installed after January 1, 2009, for a period of Ten (10) years from original installation, we will provide replacement product with a similar or like quality of available Selkirk product, **free of charge** excluding any installation costs. From the Eleventh (11) through Fifteenth (15) years we will provide replacement product at a cost of 75% off the published Retail Price in effect on the date the claim is received excluding any installation costs. At expiration of the Fifteen (15) year term, we will provide replacement product at a cost of 50% off the published Retail Price in effect on the date the claim is received excluding any installation costs. This warranty coverage in non-transferable and applies exclusively to the original consumer.

PROFESSIONAL INSTALLATIONS:

If installation is performed by Professional Installers certified in Canada by WETT or L’APC, we will provide replacement product with a similar or like quality of available product, free of charge (excluding any installation costs) for the full Fifteen (15) years from the date of original installation. To be eligible for this additional warranty the consumer must provide a proof of installation by a Professional Installer when submitting a claim.

LIMITATIONS:

BUYER’S REMEDY ARE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT AND DO NOT INCLUDE INSTALLATION COSTS. EXCEPT AS SET FORTH HEREIN, ALL OTHER WARRANTIES (EXPRESS OR IMPLIED), INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. IT IS AGREED THAT THIS SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF THE BUYER. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM THE USE OF THE PRODUCTS WHETHER BASED ON WARRANTY, CONTRACT NEGLIGENCE OR STRICT LIABILITY.

ALL LENGTHS, TEES, ELBOWS, AND COMPONENTS SUPPLIED BY US ARE SUBJECT TO WARRANTY COVERAGE. PRODUCT SUPPLIED BY US AS REPLACEMENT FOR ORIGINAL MATERIAL WILL BE SUBJECT TO A ONE-YEAR WARRANTY COVERAGE.

WARNING: FAILURE TO INSTALL SELKIRK PRODUCTS ACCORDING TO THE MANUFACTURER’S INSTRUCTIONS WILL VOID ALL APPLICABLE WARRANTIES AND MAY RESULT IN FIRE, CARBON MONOXIDE POISONING OR DEATH. SEE OUR SELKIRK INSTALLATION INSTRUCTIONS FOR COMPLETE INSTALLATION PROCEDURES.

WARRANTY COVERAGE (with the exception stated below under “This Warranty Does Not Cover”):

All Insulated parts are covered from damage resulting from Chimney Fires.

This warranty covers any substantial defects in material and workmanship in normal use that are found to exist in any of the insulated chimney sections or component parts of your chimney.

THIS WARRANTY DOES NOT COVER:

- (a) any non-stainless base tee unit mounted or connected to an Insulated Chimney system;
- (b) costs (labor or otherwise **) associated with either removing a previously installed product, installing a replacement product, transportation or return of a product, or transportation of replacement product;
- (c) damage to the finish of products caused by the use of improper solvents/chemicals or improper (or lack of) cleaning methods;
- (d) damage resulting from normal wear and tear or failure to reasonably clean, care for or maintain products in accordance with our installation instructions/recommendations;
- (e) damage (to products, appliances or structure) based on or resulting from improper installation or repair, misuse or abuse (including, but not limited to, excessive or improper operating condition), or alteration or adjustment other than in conformity with our installation instructions and specifications, whether performed by a contractor, service company, technician, or yourself;
- (f) any products that have been moved from their original installation site.
- (g) damage caused by burning driftwood, garbage, or any other prohibitive material that has been burned in the appliance served by the chimney
- (h) damage that results from accidents such as fire, flood, high winds, “acts of God”, or any other contingency beyond our control.

**** Due to the wide variance in installation practices and other conditions beyond our control, except as stated above, we do not guaranty or in any way warrant the installation of Chimney products.**

CLAIMPROCEDURE:

If you believe that a product is defective, notify us in writing at the following location:

SELKIRK CANADA CORPORATION
950 South Service Road, Second Floor
Stoney Creek, Ontario, CANADA, L8E 6A2
ATTN: WARRANTY CLAIMS DEPARTMENT

Notification should include a description of the product, model and serial number (if applicable) and a description of the product defect. Upon receipt of a written claim under this limited warranty and evidence of the date of purchase or installation, at our option and in our sole discretion, we will provide replacement product with similar or like quality of available product excluding any installation costs. We reserve the right to inspect or investigate any warranty claims prior to determining whether to provide replacement product. If, as determined by us that repair or replacement of the product is not commercially practicable or cannot be completed in a timely manner, we may refund the protated purchase price paid for the product upon verification by providing a copy of your invoice or receipt of bill of sale.

